

Other useful Contact Details

Website

www.walsall.gov.uk/adultabuse

E-mail

initialintake@walsall.gov.uk

Contacting Walsall Clinical Commissioning Group

Walsall CCG
Jubilee House
Bloxwich Lane
Walsall
West Midlands
WS2 7JL
Telephone—01922 618388
Or log on to: walsallccg.nhs.uk

Lockfield Surgery

Croft/Gomer Street

Willenhall

West Midlands

WV13 2DR



Safeguarding Adults - Adult Social Care

This leaflet is brought to you by Walsall Council,
Social Care & Inclusion.

The Surgery Adult Safeguard Lead is -
Dr S Abdalla

Surgery contact details -

Tel: 01902 639000

Fax: 01902 639001

About this leaflet

This leaflet explains what adult abuse is, what we are doing about it in Walsall and who to contact if you have any concerns or queries. This leaflet focuses on the safety of adults (aged 18 and over). If you feel anyone is in immediate danger, call the police on 0345 113 5000 or 999.

Walsall Adult Social Services will deal with your concerns sensitively and confidentially wherever possible.

What is adult abuse?

Adult abuse can happen in many different ways. Abuse can be any of the following:

Physical abuse – hitting, kicking, slapping or giving too much medication or medication that is not necessary.

Sexual abuse – rape or sexual acts which the adult involved does not want or agree to.

Emotional abuse – controlling, intimidating or verbally abusing the adult involved.

Financial or material abuse – fraud, theft or misuse of property or finances.

Neglect – ignoring a person's medical or physical care needs, or withholding basic needs such as food, medication and heating.

Discriminatory abuse – abuse motivated by prejudice, such as racism or sexism.

Institutional abuse – bad practice by large organisations (for example, offering little or no choice or following unfair regimes and practices).

Abuse can happen in many different places – the adult's home, in

hospital, in a residential or nursing home. It can happen once or it can happen over and over again.

Anyone can be responsible for abuse, including partners, family members, friends, carers and care workers.

Who is at risk of abuse?

Those at risk of abuse, known as 'vulnerable adults', are people aged 18 years or over who: need, or may need, community care services because of disability, age or illness; and are (or may be) unable to take care of themselves, or unable to protect themselves against harm or exploitation.

What are you doing in Walsall?

We have produced adult safeguarding procedures for our staff. Walsall Social Services (Adult safeguarding) also have the Walsall Adult Safeguarding Partnership Board made up of representatives from Walsall Social Care and Inclusion, West Midlands Police and health, as well as representatives from the private sector and voluntary groups which care for adults. This board keeps the procedures up to date and makes sure all agencies in Walsall work together to help prevent adult abuse.

For more information on the adult safeguarding procedures or the Walsall Adult Safeguarding Partnership Board, phone social care & Inclusion on : 0300 555 2922.

Who do I contact if I am concerned?

If you are concerned for yourself or someone else, contact social care & Inclusion on 0300 555 2922 open 24 hours 365 days per year Walsall Adult Safeguarding will deal with your concerns sensitively and confidentially wherever possible.

If you need to report a concern in an emergency or out of office hours, contact either social care using the details in the Contact Us section of this leaflet or the police:

West Midlands Police,

Tel : 0345 113 5000